

Gas safety before, during and after a flood

SaskPower Gas Inspections Line – 1-888-757-6937 (option 5)

SaskEnergy 24 Hour Emergency and Safety Line – 1-888-700-0427

SaskEnergy Customer Service Line – 1-800-567-8899

Sask 1st Call (Call Before You Dig) – 1-866-828-4888

Before a flood

- Hire a licensed gas contractor to shut off your gas supply before moving gas appliances that might become submerged.
- Propane tanks must be secured in flood conditions. Ask your propane supplier to move your tank to higher ground, if necessary, or place it on blocks to protect it from flood waters. For propane services contact your local propane supplier.
- If you own your own propane cylinder (100 lbs. or less), secure it with wire rope, steel cable or chain to a stationary object to prevent it from floating away.

During a flood

- Shut off the electrical and gas supply to all natural gas and propane appliances.
- Shut off the valves to all propane tanks or cylinders.
- Call SaskEnergy at 1-888-700-0427 if you are unable to shut off your gas service and water is entering your basement.
- Never use appliances (i.e. gas ranges) that are not certified for heating as a temporary heat source, as they can create carbon monoxide poisoning. Use portable propane construction heaters or other fuel-burning heaters cautiously and in well-vented areas only.

After a flood

- Never attempt to relight a gas appliance if it has been submerged in water. Call a licensed gas contractor. Furnaces, water heaters and other gas appliances exposed to flood water can create fire, explosion and carbon monoxide hazards.
- If appliances need to be replaced or serviced, a permit must be issued and the work must be done by a licensed gas contractor.
- Have a licensed gas contractor make the necessary correction(s) as required by the SaskPower Emergency Procedures Guideline and the B149.1-10 Natural Gas and Propane Code (SaskPower Emergency Procedures Guideline is available at saskpower.com).
- If your gas was disconnected as a safety precaution but you didn't experience flooding, contact a SaskPower Gas Inspector at 1-888-757-6937 (option 5) to ensure it is safe to restore your gas or propane service without a gas contractor or permit.

For more information visit saskpower.com

 **SaskPower**
Powering the future

April 16, 2013

TO: Those Undertaking Flood Prevention Measures
(Communities, Rural Municipalities, Landowners, Contractors)

RE: Safeguarding of Natural Gas Infrastructure during Flood Protection Activities

As municipalities and landowners across Saskatchewan begin efforts to protect property from damage associated with potential high spring run-off and possible flooding, SaskEnergy and TransGas would like to ensure the safety of work crews, equipment operators, and their communities during these projects.

I am asking for your assistance in ensuring that any contractor working on your behalf contact Sask 1st Call, Saskatchewan's underground facility location screening service, before beginning work on temporary berms, new drainage channels or any other ground disturbance. Sask 1st Call can be contacted via www.sask1stcall.com or by phone toll-free at **1-866-828-4888**.

SaskEnergy, TransGas and the other member companies of Sask 1st Call can then locate the underground facilities at the project site, allowing work to continue without impacting buried infrastructure, or disrupting service to customers. While Sask 1st Call requires two working days notice to allow member companies to respond to locate requests, we also understand there are, at times, exceptional circumstances and member organizations will respond to emergency situations as required.

During flooding, the potential exists that ground cover can be washed away from pipelines. Please report any exposed pipelines immediately to Sask 1st Call. At any time, if workers or landowners suspect there is a natural gas leak, immediately contact SaskEnergy at **1-888-7000-GAS (1-888-700-0427)** or TransGas Gas Control at **1-306-777-9800**.

SaskEnergy and TransGas have service, maintenance and construction personnel available 24/7 throughout the province to respond to any emergency situation which may occur this season. We also co-ordinate our resources with local and provincial emergency response groups and organizations. While we look forward to continuing to provide energy services to the people and businesses within Rural Municipalities throughout the province, our dedication to the people we serve also includes supporting our customers during times such as these.

Thank you for your time.

Sincerely,

SASKENERGY / TRANS GAS



Randy Greggains, Executive Director
Distribution Customer Services
SaskEnergy



Myron Dressler, Executive Director
Transmission Operations
TransGas